

# Business Digital Alerts

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## Overview

Digital Banking allows users to set up alerts; however, business digital banking users have more options tied to wires and ACH.

This guide highlights the alerts that are available to business digital banking users. Alert options may vary for each business digital banking profile depending on what features the business user profile has access to.

Once logged into the platform, select Settings in the menu bar and click the 'Alert Settings' tile.

## Security Alerts

Security alerts is the first screen you will see when navigating to the 'Alert Settings' area. Each alert can be toggled on or off depending on your needs. If an alert is greyed-out, that alert cannot be toggled off.

All security alerts are automatically sent to secure messages, which are available in the Messages tab menu bar. To change the delivery of these alerts, select the hyperlink [Edit Delivery Preferences](#). Here you can select your security alert destination to email, voice call, or text. Individual security alerts cannot be assigned different delivery destinations; all security alerts will go to the same destination.

Below is a list of business specific alerts that can be utilized. Please note that this is not a complete list of all available security alerts.

### ACH Alerts

- Alert me when an outgoing ACH transaction is created.
- Alert me when a recipient is added.
- Alert me when a recipient is modified.
- Alert me when a recipient change is approved.
- Alert me when a recipient change is denied.
- Alert me when a payment template is created.
- Alert me when a payment template is modified.

### Wire Alerts

- Alert me when a wire transfer is created.
- Alert me when an international wire transfer is created.

### Fund Transfer Alerts

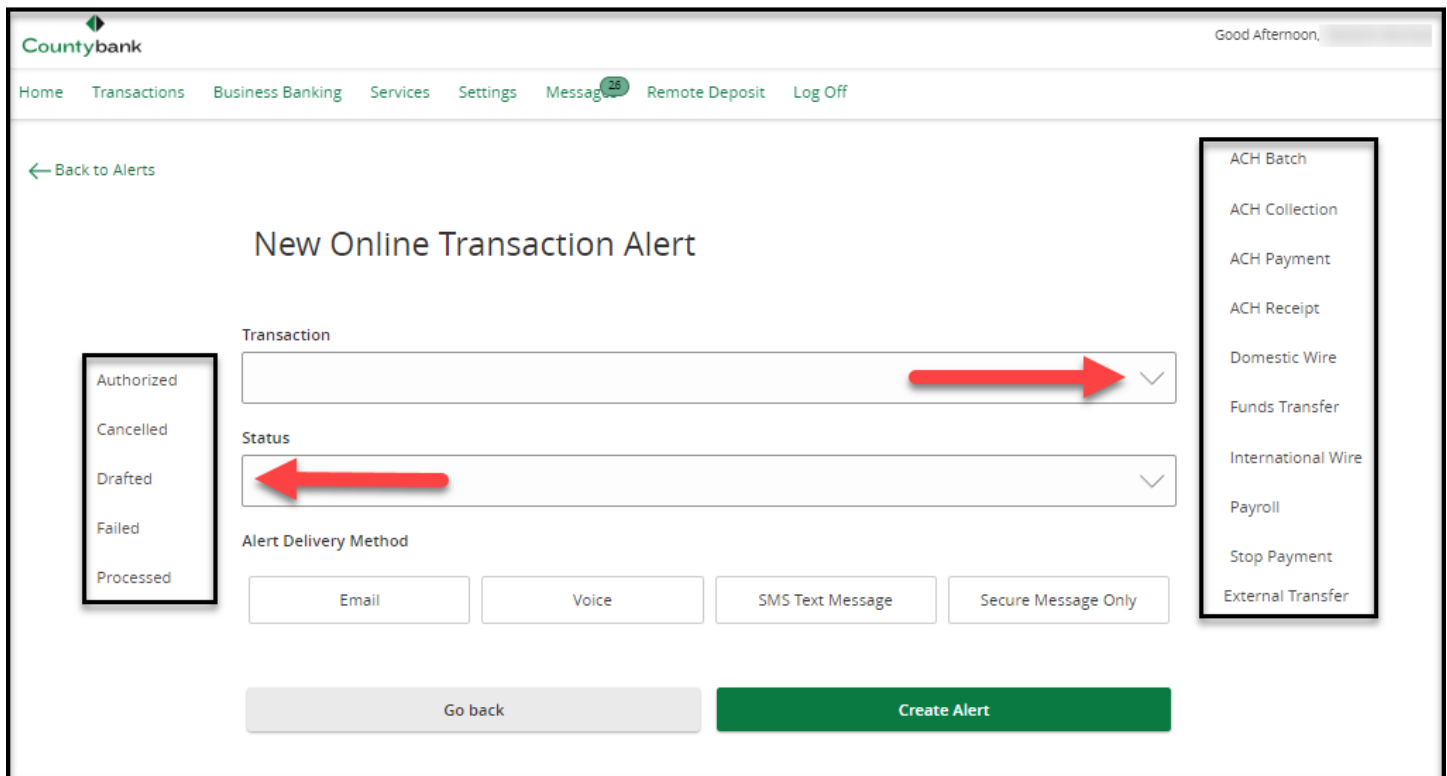
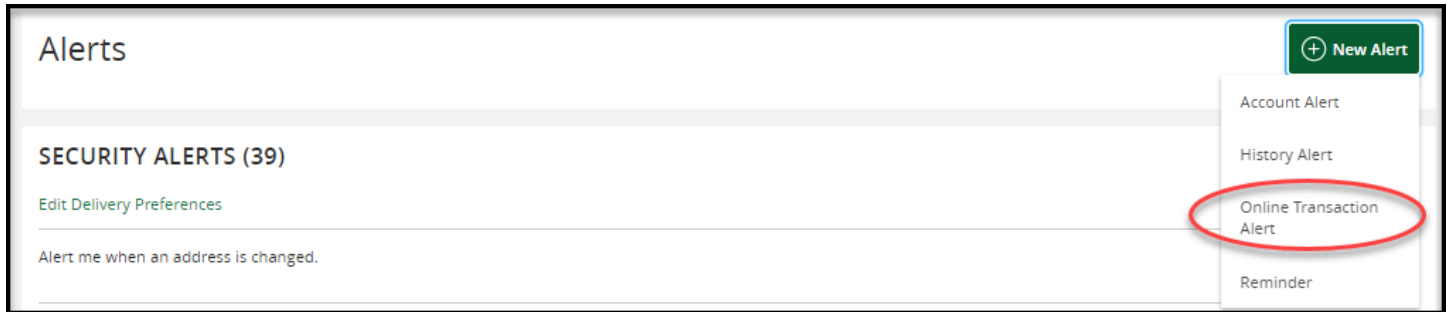
- Alert me when an external transfer is authorized.
- Alert me when the process to add an external account is started.

### Alerts to Consider

- Alert me when my security alert preferences are changed.
- Alert me when a computer/browser is successfully registered.
- Alert me when my user profile is updated.

# Business Digital Alerts

## Transaction Alert



Transaction type options may not include everything listed depending on what business services each company or user is enrolled in.

There are five status options and four delivery methods available. There is no limit to the number of alerts that can be requested. Unlike security alerts, transaction alerts can be sent individually to email, voice call, text, or secure message. An alert type will need to be completed for each account, status, and delivery method individually, potentially creating the need for multiple alerts.

**Questions?** Contact Countybank customer service at (864) 942-1500 or visit a Countybank financial center.

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